Product Overview

The Uplinx® Report Tool for Cisco Unified Communications saves you time by automatically producing customized professional reports in HTML, Excel, CSV, Windows Help and Microsoft Word in minutes – a task that otherwise takes many hours.

Reports can be also produced from the command line and scripted to allow scheduled or repetitive execution such as nightly report generation.

Audit reports show when, what and who has changed the configuration. Audit report triggers can be defined to trigger any actions, such as an email which contains all details of any change.

“I have loved Uplinx Report Tool and have used it since CUCM version 6. It’s the best tool out there. It’s fantastic and I recommend it to every VAR engineer I meet. I’ve even convinced my company to use it as a help desk tool.” — M.S / Cisco UC expert

Reporting Functionality

The Uplinx Report Tool for Cisco Unified Communications generates instant documentation for:

- Cisco Unified Communications Manager (CUCM)
- Cisco Unity Connection (CUC)
- IM and Presence Service (IMP)
- Cisco Unified Contact Center Express (UCCX)
- Cisco C-Servers (CIMC)
- Cisco Expressway
- VMware
- Provisioned User reports
- Licensing reports
- Cisco Meeting Server (CMS)
- Cisco Phones Inventory
  Phone Inventory - Asset: serial, model, MAC, MWI, registration status and switch location per Cisco phone.
- Audit (Comparison) reports
  Monitor or audit any CUCM, CUCM and IMP configuration changes or track phone inventory. Automated, scheduled and filter by specific events (such as route plan, CSS, translation pattern changes) which trigger email notifications to administrators.
One Tool To Rule Them All

Create professional reports and simplify your project documentation, analysis and reporting for the following purposes:

- As-built documentation
- Verification of configuration, backup
- Design, migration and support cases
- Audits, management reports
- Verification of configuration, Backup

Phone Inventory Report

The Phone Inventory Report lists the MAC, serial number, phone model, registration status, MWI, hardware and software versions, switch neighbour and port info of all phones.

Summary statistics such as registered and unregistered phones by model is included and can be processed for asset management.

Configuration Reports

Reports are based on profiles which define which configuration objects are included and are fully reported on with customizable descriptions.

As an engineer, you need a tool that generates all the as-built documentation for Cisco Unified Communications so you can spend precious time on what really matters— your expertise and delivering the project.

Customizable Templates

The UPLINX Report Tool produces reports based on your templates in these formats:

- HTML, CSV, Excel
- Microsoft Word 2010 and later
- CHM (Windows Help format)

These reports can be easily modified to your needs and then converted to PDF.

Report templates can be fully customised with your own descriptions, logos, colour schemes and font settings to fit your corporate identity.
Fully automated Report Generation

The report settings allow you to customize any aspects of the report such as report title, description, formatting style and paper format, descriptions of objects and table of content.

As-built reports are now automatically generated with a mouse click.

For CUCM, IMP and CUC the configuration can be synced to the local PC database for later off-site report generation, backup and audits.

Choose the configuration items to be included into the report.
Audit Reports—When, What and Who changed the Configuration?

Manually generate or use scripts to generate audit reports that show *when, what and who* has changed the CUCM, CUC or IMP configuration.

- Audit reports highlight differences made to the server configuration by comparing two reports.
- Simplify your change monitoring by automating scheduled change tracking and send out alerts to review changes with custom scripts.
- Monitor and track changes with custom scripts which filter configuration changes. Trigger email notifications to admins including change details, time and user details for immediate attention.
- The Phone Inventory Audit reports on added or deleted phones, changes to phone configuration and registration status can be further processed in Excel.

For a fully automated, out-of-the-box solution and Enterprise grade auditing, use **Uplinx Track & Audit**

Configuration Backups & Change History for Cisco CUCM, CUC & IMP

**Who, What and When?**

Complete and Automated Configuration Management
Sample Reports
Sample reports can be found on our web site.

Videos and Screenshots
Please watch the latest videos and screenshots on http://www.upinx.com/reportool.htm

Free Trial to download
Try before you buy. Try UPLINX Report Tool for free - then simply add a license key for complete reports.

System Requirements
- Cisco UC version 6 and later
- Any Microsoft Windows 32-bit or 64-bit, recommended 4 GB RAM, i5 CPU or better, Windows 7, Windows Server 2008 and later.
- (optional) Microsoft Word 2010 and later to generate Word reports.

Licensing
Basic License (single cluster - CUCM only reports - one reporting client). Starts at $490.

Standard License (single cluster - reports for Cisco CUCM, Unity Connection, CUPS/IMP, UCCX, VMware, UCS, CER and Exchange - one reporting client).

Professional License (multi cluster - reports for Cisco CUCM, Unity Connection, CUPS/IMP, UCCX, VMware, UCS, CER and Exchange - one reporting client) - 1 year subscription.

Enterprise License
Pack of 12 Professional licenses

For more details about licensing, please see our online shop at http://www.upinx.com/online-shop.htm

Contact:
sales@upinx.com
http://www.upinx.com

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